

Division of Medicaid	New: -X	Date: 07/01/09
State of Mississippi	Revised: X	Date: 02/01/07
Provider Policy Manual	Current:	
Section: Introduction	Section: 1.04	
	Pages: 2	
Subject: Administration of the Medicaid Program	Cross Reference: Introduction 1.07	

Federal and state governments play an essential role in the administration of the Medicaid program. The United States Department of Health and Human Services (DHHS) issues guidelines for the Medicaid program. Along with these guidelines, DHHS has established certain criteria that each state must meet in order to participate.

Role of the Health Care Financing Administration Centers for Medicare and Medicaid Services

The Health Care Financing Administration (HCFA) Centers for Medicare and Medicaid Services (CMS) is a part of DHHS. This agency is responsible for the overall administration and coordination of Medicare and Medicaid programs. HCFA CMS is the federal regulatory agency most directly involved with each state's Medicaid program. The HCFA CMS office that regulates the Mississippi program is in Atlanta, Georgia.

Role of the Social Security Administration

The Social Security Administration (SSA) receives applications and determines eligibility for Supplemental Security Income (SSI) applicants and beneficiaries. SSI categories are aged, blind, and disabled. Information gathered by the SSA is forwarded to DOM. Recipients of SSI cash assistance receive Medicaid coverage automatically with no separate Medicaid application required. However, if an SSI recipient has unpaid medical expenses that would be covered by Medicaid for up to 3 months prior to the SSI application month, a separate application is required for the retroactive period. The SSI retroactive application must be filed with the Medicaid Regional Office that serves the county where the SSI recipient lives.

Role of the Division of Medicaid

The Division of Medicaid (DOM) administers the Medicaid program. DOM staff is directly responsible for the development and oversight of the program. DOM Regional Medicaid Offices receives applications and determines Medicaid eligibility for the Medicaid-only programs that cover the aged and disabled. The Medicaid Regional Offices also determine eligibility for the families and children and CHIP programs, and The DOM has oversight responsibility for benefits for these- the eligibles certified by DHS and SSA. DOM also sets reimbursement rates, conducts financial reviews of cost-based providers, assures contractors follow the terms of their contracts, and conducts provider reviews..

Role of the Department of Human Services

The Department of Human Services (DHS) certifies Medicaid eligibility for children within the custody of DHS in their foster care and adoption assistance programs. receives applications and determines Medicaid eligibility for TANF, low-income families, pregnant women, and children, including children eligible under the Children's Health Insurance Program (CHIP). Each county DHS office in Mississippi determines Medicaid and CHIP eligibility. Information gathered at the county level is forwarded to DOM where a central eligibility file is maintained.

Role of the Medicaid Regional Offices

DOM operates regional offices throughout the state to offer local accessibility for eligibility determinations for the aged and disabled. Refer to Section 1.07 in this manual for the location of the regional offices. For regional office locations, refer to DOM website at www.dom.state.ms.us

Role of the Fiscal Agent

The fiscal agent maintains a system for the effective processing and payment of all valid provider claims in the Title XIX Medicaid program. This system meets the requirements of the state and federal government. Other services of the fiscal agent include provider enrollment, provider services, and distributing provider information and offering information on technical aspects of submitting a claim. The fiscal agent cannot tell a provider what to bill for his/her services, but the fiscal agent can help the provider with the mechanics of properly submitting a claim. The fiscal agent also maintains a reporting system that enables DOM to monitor the Medicaid program and enforce policies and procedures.

Role of the Peer Review Organization Utilization Management/Quality Improvement Organization

The ~~Peer Review Organization (PRO)~~ Utilization Management/ Quality Improvement Organization (UM/QIO) conducts certification reviews of some Medicaid services. These services include inpatient hospital, swing-bed, and psychiatric residential treatment facility admissions and continued stay, private duty nursing, home health, durable medical equipment, orthotics, prosthetics, and medical supplies. The purpose of the ~~PRO~~ UM/QIO is to evaluate medical necessity of these services. The ~~PRO~~ UM/QIO also conducts quality assurance reviews, consultant peer reviews, and peer review panels.

Role of the Retrospective Drug Utilization Review Organization

The retrospective drug utilization review (DUR) organization provides maintenance of therapeutic criteria for use in conducting the prospective drug review program and a qualitative retrospective utilization review system which identifies and mitigates potential drug related problems in terms of under-utilization, over-utilization, iatrogenic effects and adverse reactions, contraindicated combination use, and drug therapy contraindicated by diagnosis and/or parameters.

Division of Medicaid	State of Mississippi	Provider Policy Manual	Section: Introduction	Subject: Medicaid Regional Offices
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			Cross Reference:	
				Beneficiary Information 3.01

Medicaid regional offices are responsible for determining eligibility for certain categories of beneficiaries (see Section 3.01 in this manual for details). Beneficiaries who may qualify for Medicaid services should be directed to the appropriate office. For regional office locations, refer to the Division of Medicaid website at www.dom.state.ms.us.

Medicaid Office _____
Counties Served By This Office _____

Brandon Regional Office (M25) _____
 Rankin _____
 Simpson _____
 Pearl, MS 39208 _____
 Telephone: 601-825-0477 _____
 Fax: 601-825-2184 _____

Brookhaven Regional Office (M21) _____
 Cepiah _____
 Lawrence _____
 Brookhaven, MS 39601-3317 _____
 Telephone: 601-835-2020 _____
 Fax: 601-833-5429 _____

Canton Regional Office (M29) _____
 Madison _____
 North Hinds _____
 Canton, MS 39046 _____
 Telephone: 601-859-3230 _____
 Fax: 601-859-9513 _____

Clarksdale Regional Office (M13) _____
 Coahoma _____
 Quitman _____
 Clarksdale, MS 38614-1912 _____
 Telephone: 662-627-1493 _____
 Fax: 662-627-5460 _____

Cleveland Regional Office (M15) _____
 Bolivar _____
 Sunflower, Suite 10 _____
 Cleveland, MS 38732-2715 _____
 Telephone: 662-843-7753 _____
 Fax: 662-843-4609 _____

Columbia Regional Office (M24) _____
 Covington _____
 Jefferson Davis _____
 Columbia, MS 39429-3701 _____
 Telephone: 601-731-2271 _____
 Fax: 601-736-7924 _____

Columbus Regional Office (M02) _____
 Lowndes _____
 2207 North 5th Street _____
 Monroe _____
 Columbus, MS 39705 _____
 Telephone: 662-329-2190 _____

Fax: 662-329-8581

Corinth Regional Office (M12) Alcorn
2619 S. Harper Road Prentiss
Corinth, MS 38834-9399 Tishomingo
Telephone: 662-286-8091
Fax: 662-287-9763

Greenville Regional Office (M04) Washington
585 Tennessee Gas Road
1407 S. Main Street
Greenville, MS 38701-8160
Telephone: 662-332-9370
Fax: 662-334-4577

Greenwood Regional Office (M03) Carroll
805 W. Park Avenue, Suite 6 Leflore
Greenwood, MS 38930-2832 Tallahatchie
Telephone: 662-455-1053
Fax: 662-459-9754

Grenada Regional Office (M14) Calhoun
1109 Sunwood Drive Grenada
Grenada, MS 38901-4005 Montgomery
Telephone: 662-226-4406 Yalobusha
Fax: 662-226-8821

Gulfport Regional Office (M09) Harrison
101 Hardy Court Shopping Center
Gulfport, MS 39507-2528
Telephone: 228-863-3328
Fax: 228-868-0121

Hattiesburg Regional Office (M08) Forrest
132 Mayfair Blvd. Lamar
Hattiesburg, MS 39402-1463 Perry
Telephone: 601-264-5386
Fax: 601-261-1244

Holly Springs Regional Office (M11) Benton
695 Salem Avenue Lafayette
Holly Springs, MS 38635-2109 Marshall
Telephone: 662-252-3439
Fax: 662-252-5543

Jackson Regional Office (M06) South Hinds
1695 High St. Suite A
Jackson, MS 39206-4398
Telephone: 601-961-4361
Fax: 601-961-4412

Kosciusko Regional Office (M17) Attala
405 W. Adams St. Choctaw
Kosciusko, MS 39090-3341 Leake

Telephone: 662-289-4477

Fax: 662-289-9420

Laurel Regional Office (M22) — Greene

1100 Hillcrest Drive — Jones

Laurel, MS 39440-4731 — Wayne

Telephone: 601-425-3175

Fax: 601-425-9441

McComb Regional Office (M23) — Amite

301 Apache Drive — Pike

McComb, MS 39648-6309 — Walthall

Telephone: 601-249-2071

Fax: 601-249-4629

Meridian Regional Office (M05) — Clarke

3848 Old Hwy 45 N. — Lauderdale

Meridian, MS 39301

Telephone: 601-483-9944

Fax: 601-486-2988

Natchez Regional Office (M20) — Adams

103 State Street — Franklin

Natchez, MS 39120-3456 — Jefferson

Telephone: 601-445-4971 — Wilkinson

Fax: 601-442-0571

New Albany Regional Office (M27) — Pontotoc

1410 Munsford Drive — Tippah

New Albany, MS 38652 — Union

Telephone: 662-534-0441

Fax: 662-534-7196

Newton Regional Office (M19) — Jasper

105 School Street Ext. — Newton

Newton, MS 39345-2622 — Scott

Telephone: 601-683-2581

Fax: 601-683-7237

Pascagoula Regional Office (M10) — George

4119 Amonett Street — Jackson

Pascagoula, MS 39567-4413

Telephone: 228-762-9591

Fax: 228-762-7309

Philadelphia Regional Office (M18) — Kemper

1122 East Main Street — Neshoba

Suite 15 — Winston

Philadelphia, MS 39350-2300 — Noxubee

Telephone: 601-656-3131

Fax: 601-656-7950

Picayune Regional Office (M30) — Hancock

1845 Cooper Road — Pearl River

Picayune, MS 39466 — Stone

Telephone: 601-798-0831
Fax: 601-798-6753
Senatobia Regional Office (M26) Desoto
2776 Hwy 51 South Panola
Senatobia, MS 38668 Tate
Telephone: 662-562-0147
Fax: 662-562-7897
Fax: 662-562-7901

Starkville Regional Office (M16) Chickasaw
313 Industrial Park Dr. Clay
Starkville, MS 39750-5405 Oktibbeha
Telephone: 662-323-3688 Webster
Fax: 662-324-1872

Tupelo Regional Office (M01) Itawamba
1830 North Gloster Street Lee
Tupelo, MS 38801-1218
Telephone: 662-844-5304
Fax: 662-840-9941

Vicksburg Regional Office (M07) Claiborne
2734 Washington Street Issaquena
Vicksburg, MS 39180-4656 Sharkey
Telephone: 601-638-6137 Warren
Fax: 601-638-7186

Yazoo City Regional Office (M28) Holmes
110 Jerry Clower Blvd., Suite A Humphreys
Yazoo City, MS 39194 Yazoo
Telephone: 662-746-2309
Fax: 662-746-2663

For information regarding SSI benefits, call the SSA State office at 1-800-772-1213 for the office that serves each county.

For information regarding DHS services, call the DHS State office at 1-800-345-6347 for the office that serves each county.