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- Therapy services covered under regular State Plan benefits and provided to beneficiaries also enrolled in a Home and Community-Based Services (HCBS) waiver program.

- Therapy services provided to beneficiaries covered under both Medicare and Medicaid if Medicare benefits have been exhausted.

- Therapy services provided to beneficiaries under age twenty-one through the following providers: Rural Health Clinics (RHC), Federally Qualified Health Centers (FQHC), and State Department of Health.

A complete list of CPT codes that require pre-certification may be obtained from the UM/QIO.

Exclusions to Prior Authorization/Pre-certification

Pre-certification is **not required**, regardless of the CPT codes used, when the services fall into one of the following categories:

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Prior Authorization Request

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Urgent Services

In rare instances where urgent services are provided, the provider must follow the UM/QIO guidelines for submitting urgent certification requests. Urgent outpatient physical, occupational, or speech therapy services is defined as the delivery of therapy services resulting from the sudden onset of a medical condition or injury requiring immediate care and manifesting itself by acute symptoms of sufficient severity such that the absence of therapy could result in immediate hospitalization, moderate impairment to bodily function, serious dysfunction of a bodily organ or

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