

## **CHAPTER 69: SHORTAGE OF SUPPLY AND INTERRUPTION OF DELIVERY**

### **RULE 69.**

100. **SHORTAGE AND INTERRUPTION** The utility shall exercise reasonable diligence to furnish a continuous and adequate supply of water to its customers and to avoid any shortage of interruption of delivery thereof. It can not, however, guarantee complete freedom from interruption.

105. **TEMPORARY SUSPENSION FOR REPAIRS** The utility shall have the right to suspend service temporarily to make necessary repairs or improvements to its system and shall notify the customers affected as soon as circumstances permit and shall prosecute the work with due diligence and with the least possible inconvenience to its customers.

110. **APPORTIONMENT OF SUPPLY DURING TIME OF SHORTAGE** During times of threatened or actual water shortage, the utility shall apportion its available water supply among its customers as directed by the City or Commission. In the absence of direction from the City or Commission, it shall apportion the supply in the manner that appears most equitable under the circumstances then prevailing with due regard to public health and safety.

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~~100. Every water utility, in accordance with Rule 4.115(2), shall prepare or cause to be prepared and shall keep on file permanent and adequate records in the form of maps or clearly descriptive tabular statements or both showing the size, kind and location of all of its underground mains or other hidden construction and shall define locations of all valves and shut-off cocks. For all new construction work done, the records shall show date of construction by year and month.~~